	LOUISIANA DEPARTMEN Engineering Services	93 / 100 = 93%		
	: BOSSIER		: LA1015016	
	2023 Wate			
Federal Water Quality		ique and Maxin nay pose a public	ons, which include num Contaminant health risk over an Max of 30 points	-0
State Water Quality	water operator, i boil notices and issues of concern i	inadequate water water outages, r	, which include no disinfection, and nay lead to other Max of 10 points	-2
Financial Sustainability	which can affect of water system. An	operations and m effective water ra	ncial sustainability naintenance of the ate can provide for re replacement of Max of 10 points	-0
Operations & Maintenance	deficiencies noted	d during water s	and maintenance ystem inspections, being distributed to Max of 15 points	-0
Infrastructure	during water syst	em inspections, v	deficiencies noted which may lead to service disruption. Max of 20 points	-0
Customer Satisfaction	the water system	and/or the Louisi confirmed to be	plaints received by ana Department of a water quality or Max of 10 points	-10
Secondary Contaminants	greater than the	secondary maxii Is do not pose a h	and/or manganese mum contaminant lealth risk but may les. Max of 5 points	-0
BONUS	storage assessme assessment & ma	nt and maintena intenance progra ning; or participa	hanagement plan; a nce program; well m; participation in tion in a capacity Max of 10 points	+5

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2023 Water Grade Details TOWN OF PLAIN DEALING WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards			
Federal Water Quality -30		5 each	Maximum contaminant level violations		- 0	
	5 each	Treatment technique violations for Lead and Copper Rule	0			
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality -1		1 each	Chlorine violations	2		
	-10	5	Does the water system have an operator? Yes		- 2	
		5 each	Water outages and/or boil notices	0		
Financial Sustainability -10		5	Did the system submit an acceptable rate study or implement an adequate rate?	Yes	- 0	
	10	5	Did the water system submit an acceptable audit?	Yes		
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies		- 0	
Infrastructure	-20	5 each	Unresolved significant deficiencies		- 0	
Customer -10 Satisfaction	10	1 each	Valid water complaints reported	10	- 10	
	-10	10	Did the system submit a water complaint log?	Yes		
Secondary Contaminants	-5	5	anganese and/or Iron level(s) over the secondary maximum contaminant level(s)		- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	1	+ 5	
Total Deductions + Bonus					-7	
Score					93 / 100 = 93%	